



Season's Greetings to all our readers!

Issue: 2
December 2005

a user newsletter from Hicom Technology



Welcome to the 2005 Hicom news review.

This Christmas, instead of sending cards, Hicom has decided to share our news of the past year and to make a donation directly to charity.

To spread a little Christmas cheer, we will also be giving one lucky reader a luxury food hamper. Please read on to find out how to enter.

We hope that you enjoy this review of the year, and wish you all the best for the festive season, and for 2006.

Hicom's Growth in 2005

2005 has seen Hicom Technology grow further through on-going success across our CIS and HR product range.

To ensure that we continue to provide the highest quality service across the UK, Hicom has opened an office in Sheffield. New recruit Dawn Fielden (Programmer Analyst) will be working alongside Andrew Osborne to look after our clients in the north of England.

We will be expanding our premises in Brookwood, effectively doubling our office space in early 2006, to accommodate an increasing workforce.

Nick Walker (Account Manager) and Alex Mackey (Programmer Analyst) have both joined us, along with Greg Morgan (Support Analyst) who returned to Hicom in 2005. Early next year, we will be joined by a further Account Manager and another Programmer Analyst.

As well as investment in people and premises, there has also been significant investment in Hicom's IT infrastructure to maintain our levels of delivery of existing products, and to enable their successful development into .NET products offering increased flexibility and efficiency.

Intrepid 'on-line'

As part of Hicom's commitment to making Intrepid available to a wider audience, we have developed a series of web-based software modules that have been designed to connect professionals involved in the training and education of healthcare personnel.

Intrepid's 'on-line' systems can be used as discrete applications or they can interface with the existing Intrepid database, providing real-time access to data held in the system across a much wider community.

The Oxford Deanery were the first to subscribe to a hosted system which has been used successfully by medical students to submit applications for Foundation Programmes and by Deanery staff to carry out matching administration.

Hot on the heels of this, we are in the process of designing an F2 matching system in conjunction with the South Yorkshire and Humber Deanery which is scheduled to open for applications on 1st February 2006. The system will accept applications, process the match, accept scores from educational supervisors and notify those involved of the outcome of the match.

Underpinning these applications is the move by 5 deaneries to distribute Intrepid via a web-based platform hosted by Hicom. Peninsula and Wales Deaneries will be linking up with their Trusts in the New Year to share data around the regions with the SYSH, Trent and LNR Deaneries are combining all 23 systems installed in their areas to provide more detailed information across Deanery boundaries.



Diamond in 2005

2005 has seen a continued increase in the installations of Diamond.

The addition of two hospitals in Northern Ireland took the total to 12 in the region. Further installations were completed across the border in the Republic of Ireland, most notably being the University College Hospital, Galway.

We are pleased to announce that the Royal Glamorgan Hospital has purchased a fully integrated Diamond package with a vision for a paperless Diabetes Management System. Further Trusts in Wales are beginning to embark on the road to purchasing systems for Diabetes Management, so we hope to announce further news in early 2006.



Award Winners!



Hicom Business Solutions, the Risk Management side of the Hicom group, has achieved recognition in several national industry awards this year. We won the Security Excellence Award for Best IT Innovation, we were the South East regional winner for the Best Use of Broadband in the National E-Commerce Awards, and we were selected as a medallist in the British Computer Society IT Professional Awards in the category of Social Contribution.

These accolades are testament to the strengths of the Hicom team and our commitment to using the very latest technologies and development tools to deliver to our clients across the business, the systems that best meet their needs.

Technologies

LSP Interface

Hicom has been actively engaged in the Southern Cluster to integrate the Diamond solution using the HL7 messaging standard. HL7 is the standard way of interfacing between software products throughout the NHS as part of the Connecting for Health programme (NPFIT). We are currently in communication with LSPs in other areas to obtain agreement to extend the benefits of direct integration between Diamond and NPFIT to all users at a national level.

If you would like any information on how you can benefit by using HL7 to interface to other products (pathology, hospital PAS etc.) please contact us here at Hicom.



Hicom Overseas



Paul Linehan (Business Development Manager) has been busy overseas as Diamond continues to expand its user base internationally.

Diamond has now been implemented within a number of sites across the Middle East including the Kingdom of Saudi Arabia, Dubai and Abu Dhabi. Next year Hicom will launch a fully hosted web based version of Diamond that will be available in a multi-lingual platform across Europe and will provide services to private practitioners and small specialist clinics.

Future Plans: 2006 & Beyond

Exhibitions

Arab Health - Dubai (January 06)

Following the success of our Diamond product throughout the Middle East, Hicom will again be exhibiting at the Arab Health exhibition in Dubai

Intertelecom - Lodz, Poland (March 06)

This event has been designed to enable Poland to gain direct access to appropriate suppliers.

Diabetes UK - Birmingham (March 06)

Hicom will be exhibiting at the Annual Professional Conference. Please visit us at stand A29 in the National Indoor Arena.

User Groups

We are in the process of planning User Group days for 2006. As part of this process we have introduced an online User Forum for you to share your ideas and experiences of both Diamond and Intrepid. The forum is available by following the User Forum link at www.hicom.co.uk/technology. Please visit the site and register for a Username and Password, and you will have a chance of winning a hamper. (See below for more details).



Win a Luxury Hamper



For your chance to win a luxury hamper*, simply visit www.hicom.co.uk/technology and register on the new User Forum. Click on the User Forum tab at the top of the screen and follow the on-screen instructions to register for a User ID and password. By doing this, you will automatically be entered in the prize draw.

A winner will be picked at random on Friday 23rd December 2005, so please register as soon as you can. The winner will be notified by phone or email.

Good Luck!

* No cash alternative will be offered.

Feedback?

We hope you found the newsletter of interest.

If you have any comments on the newsletter or would like to suggest a topic for inclusion in the next newsletter, please contact Hicom on:

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Thank you all for your continued support.