



National Data Sharing News Review

Issue: 10
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a user newsletter from Hicom Business Solutions



Welcome to National Data Sharing News Review; a newsletter for the users of Hicom's Crime Reduction solutions.

Our newsletters will keep you informed of all the latest product developments and innovations as well as any relevant stories, and we would be delighted to receive any feedback from our readers.

If you would like to find out more please visit our website at www.hicom.co.uk or email us at info@hicom.co.uk



Metropolitan Police to Adopt NBIS

In our Christmas newsletter we referred to the fact that the Metropolitan Police would be adopting NBIS. The week following this announcement the Home Secretary also visited Lambeth to hear about the National Business Information System (NBIS) and the work of Action Against Business Crime (AABC).

Stephen Govier, Lambeth Business Crime Prevention Coordinator outlined how the additional linked terminals will be introduced in Lambeth Council's Community Safety, Public Protection and Licensing Divisions. He also said, "We have moved to adopt not just best practice but to develop better practice, setting the standard for the rest of London to follow."

Councillor Steve Reed, Leader of Lambeth Council, welcomed the decision saying Lambeth "wanted to protect staff and customers from violence, and NBIS with Radio Safety Net, provides the essential tools if we are to adopt a united approach towards problematic individuals and problem premises".

The Home Secretary stressed the importance of building partnerships that recognise peoples concerns and the importance of data sharing. She went onto say that "Lambeth is a good example - leading the way in tackling crime; part of my job is to spread the good work of Lambeth".



William Price (Hicom), Stephen Govier (Lambeth), Jacqui Smith (Home Secretary), Mike Schuck (AABC).



AABC to Carry Out NBIS Audit

The National Business Information System (NBIS) is now a key element in addressing business crime and anti-social behaviour. With over 60 towns, cities and shopping centres using NBIS we need to ensure that they are getting the best out of NBIS with regard to data capture, dissemination of data and that other key reports and features are utilised and operating practices are maintained.

In addition we need feedback from users with regard to their requirements to help us ensure quality of services and continued support. In order to undertake this work impartially and to enhance quality control in locations where NBIS has been deployed, Action Against Business Crime (AABC) have been asked, as part of their assessment for the Safer Business Award, to carry out an audit on how NBIS is being used and managed. This part of the audit will only be undertaken where NBIS is being used and will be paid for by Hicom under a service level agreement with AABC.

The information gained from the audit will help us to raise user skill, address issues of training where necessary, look at additional functionality and improve the quality of service to users.

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by business - for business

Data Update



We like to keep you up to date with the amount of data that has been input on NBIS by locations across the country, so you can appreciate that you are part of a much bigger picture. At the end of 2007, NBIS was tracking over:

- 45,700 Offenders
- 330 Linked Offenders
- 103,500 Incidents
- 290 ASBOs
- 4,350 Exclusion notices
- 13,000 Photographs



New NBIS Partnerships



Briggate, Leeds

Leeds

Leeds Business Crime Reduction Partnership, having used BICS successfully for the last two years, have now updated their system to NBIS and are part of the nationally linked network of business crime reduction partnerships sharing data. NBIS will also allow the Leeds partnership to link to other shopping areas within Leeds in order to access and share live data.

Their existing BICS data was transferred over to NBIS and we immediately linked three offenders to Bolton, Dudley and Liverpool.

We also identified 5 other offenders living in Leeds, that were not on their database, but known to other schemes which included Bolton and Dudley as well as Northampton and the New West End Company in London.

London Borough of Havering

A successful funding application has allowed the London Borough of Havering to purchase NBIS for the Romford Business Crime Reduction Partnership. Jane Eastaff, Alcohol & Violent Crime Office said "NBIS will allow us to record & analyse information from the business sector which has not previously been a possibility. At the same time it will allow us to share information with other London Boroughs and nationally".

The partnership offices will be located in the Brewery Shopping Centre; a new shopping centre complex in the heart of Romford. Rubie Charalambous BSc (Hons), Centre Director, said "We will be providing the office space and support staff necessary to make the partnership a success and look forward to using NBIS".

Oldham

Oldham Business Crime Reduction Partnership are to adopt NBIS as part of their Community Safety strategy to address business crime and allow them to link into surrounding partnerships such as Manchester, Bolton, Leeds and Rotherham. Sgt Garry Wheelhouse, Community Safety Unit said "NBIS will be based in the Community Safety Unit office and will not only support the business crime reduction partnership but provide access to the police, the Anti-social Behaviour Unit and other agencies". The partnerships are currently advertising for a 'Business Crime Manager' and that person will be responsible for coordination of the partnership.



Oldham Town Centre



Camden

London Borough of Camden

Following a meeting of the London Borough of Camden Community Safety Team and representatives of the Metropolitan Police it was agreed that they would upgrade from BICS to NBIS which would provide them with additional reporting functionality and allow them to link to other London Boroughs. NBIS will be located in the Camden Business Against Crime (CBAC) offices and linked to the Community Safety Team.

CBAC operates in several areas of Camden Borough, including the main shopping districts of Camden Town and Covent Garden. It will soon be operating in Hampstead and Holborn. CBAC was awarded the Safer Business Award in 2006 and has been gathering information, using BICS, for the last 3 years. Phil Surtees, Coordinator said "We are committed to providing our members with the most comprehensive and efficient information sharing package possible, with this in mind we are very excited to be moving to the NBIS database".

NBIS Excellence Awards 08

Hicom will be sponsoring two awards this year at the AABC Conference. The first **NBIS Excellence Award for Outstanding Performance** is in recognition of a partnerships' consistent ability to capture data, the management of that data and its application with regard to crime reduction. The award takes into account the methodology and approach to the use of reporting tools, and the dissemination of data to their members and other agencies.

The **Best Newcomer** award recognises the most promising new partnership to adopt NBIS within the last 12 months with regard to data capture, partnership performance and contribution to the management of business crime and the sharing of data with other agencies.

If you want to know who the winners are, then make sure you're at the AABC Conference on 6th March.

Action Against Business Crime '08

Hicom is exhibiting at the AABC Crime Conference on Thursday 6th March at East Midlands Conference Centre in Nottingham.

The conference attracts over 220 delegates from retail, police, crime partnerships and the security industry. The event is an essential opportunity to hear and share ideas with all those involved in crime reduction, as well as an ideal environment to network.

Rob Dyson (Bolton Business Crime Reduction Partnership Manager) and William Price has been invited to speak on 'Getting the best out of data/information'.

If you would like further information, please visit: www.brc.org.uk/aabc and click on the 'Events' link.

Feedback?

We hope you found the newsletter of interest.

If you have any comments on the newsletter or would like to suggest a topic for inclusion in the next newsletter, please contact Hicom on:

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Thank you all for your continued support.