



## National Data Sharing News Review

Issue: 5  
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a user newsletter from Hicom Business Solutions



Welcome to National Data Sharing News Review; a newsletter for the users of Hicom's Crime Reduction solutions.

Our newsletters will keep you informed of all the latest product developments and innovations as well as any relevant stories, and we would be delighted to receive any feedback from our readers.

If you would like to find out more please visit our website at [www.hicom.co.uk](http://www.hicom.co.uk) or email us at [info@hicom.co.uk](mailto:info@hicom.co.uk)



## New Connections to NBIS

Since our last newsletter, a number of new partnerships have joined the NBIS network, with several more in the pipeline.

The Hastings Partnership (part of the Sussex Crime Group) are now connected to NBIS, whilst Eastbourne and Crawley / Gatwick are waiting for BT to provide their ADSL connections.

As we go to press, the latest scheme to upgrade to NBIS is **Liverpool** who were previously using BICS. As part of the upgrade we transferred their entire offender data (5,000 incidents and 3,500 offenders) onto NBIS. One of the most exciting aspects of the data merge was identifying a number of offenders that were already known to other partnerships! This included **Bolton, Chester** and more significantly **Northampton**. The fact that this data is now linked provides a 'platinum' overview of offender activity.

As more and more schemes adopt NBIS we are getting a much clearer picture of travelling offender activity. A similar example can be found in **Folkestone** where offender data is currently linked and shared with **Ashford, Dover, Hempstead Valley, Maidstone** and **Tunbridge Wells**.



The Royal Liver Building and the Town Hall



## Lambeth Business Against Crime



**Lambeth Business Against Crime (LBAC)** who have just been awarded the AABC Safer Business Award are to adopt NBIS to record and analyse their partnership data.

One of the key aspects for LBAC is the automatic 'link offender' notification, which is part of the NBIS communications package. LBAC has been provided with office accommodation by a local businessman and have just appointed a full time Business Crime Prevention Co-ordinator to oversee the partnership and its development.

LBAC who embrace both night time and evening economies, are now working towards the Safer Socialising Award.



Hungerford Bridge and Golden Jubilee Bridges



## Marks & Spencer Crime Incident Management System

We are pleased to announce that Marks and Spencer have chosen Hicom Business Solutions to supply and host their new Crime Incident Management system.

The service will be powered by **arena**, Hicom's new Enterprise Risk Management solution, and will provide each M&S store with an easy to use interface reducing the overall time taken to report crime whilst also improving compliance and the quality of the data recorded.

To further enhance their ability to deter crime and better protect their staff and profits, M&S will also be using **arena** to share crime incident intelligence with other participating retailers and NBIS users throughout the UK.



Marks & Spencer, Swansea



## The Business Information Crime System (BICS)

Over the years, BICS has been continually improved and praised for its powerful reporting capabilities. As a result of consultation with BICS users, additional functionality is to be added to its reporting tools. All of the BICS users will in due course be supplied with the upgrade as part of our support programme.

In **Leeds** the newly established Business Crime Reduction Partnership, has adopted BICS for the recording of their incidents. Within the next 12 months their aim is to upgrade their system to NBIS in order to link and share data nationally.

The **Bangor & Caernarfon Business Against Crime** have also adopted BICS as the first stage of recording and analysing incident data.



Briggate, Leeds

## NBIS Key Performance Report



We are continually developing the functionality within NBIS and now, in addition to the reporting tools, we have developed, a 'Key Performance Report' using .NET technology. This can be found on the main screen of NBIS. At the click of a button, the report produces 11 pages (more in some cases) of key statistics, percentages and other relevant information (including graphs and charts) on the data held by your partnership.

We will be adding to and refining this report, and welcome your feedback to ensure that it not only meets but exceeds user requirements. This is one of the most comprehensive reports compiled for the business crime partnership. If you are not a NBIS user and you would like to know more, why not give us a call at Hicom?

## State of the Art Healthcare System in Abu Dhabi

Hicom's healthcare division has recently installed **DIAMOND**, a fully integrated diabetes management system, into the Imperial College London Diabetes Centre in Abu Dhabi.

The state-of-the-art diabetes centre is set to become one of the leading diabetes research resources in the Middle East and is equipped to provide the highest level of specialised patient care from first diagnosis to the management of all the complications associated with the disease.

DIAMOND manages every part of the patient's experience including: appointment scheduling, attendance administration, clinical assessment, blood tests, specialist investigations, consultations, advice, education, drug prescriptions, pharmacy stock control and patient billing, providing the centre with real-time, paperless, end-to-end patient management - all powered by Hicom.

مركز إمبريال كوليدج لندن للسكري  
IMPERIAL COLLEGE LONDON DIABETES CENTRE



Imperial College  
London



Abu Dhabi skyline

## New Account Manager Joins Hicom



Richard Paterson

We are pleased to announce that Richard Paterson has joined Hicom as an Account Manager, focussing mainly on **arena**; our Enterprise Risk Management suite of products.

Richard has a wealth of relevant experience having worked as an Inspector in the Hong Kong police. He then went on to successfully complete a Masters Dissertation on "The Preventive Process", which led him into Account Management for software companies Informix and Logica.

If you would like to contact Richard regarding **arena**, please email: [richard.paterson@hicom.co.uk](mailto:richard.paterson@hicom.co.uk)

## Seeking Funding for your Partnership?



The Safer and Stronger Communities Fund (SSCF), which merges some central Government funding streams, was rolled out to all areas in England on 1 April 2006.

The Home Office contribution to SSCF includes the building safer communities fund. A number of schemes have been successful in securing funding for their partnership. Further information can be obtained from [www.neighbourhood.gov.uk](http://www.neighbourhood.gov.uk).

### Feedback?

We hope you found the newsletter of interest.

If you have any comments on the newsletter or would like to suggest a topic for inclusion in the next newsletter, please contact Hicom on:

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Thank you all for your continued support.