



National Data Sharing 2007 Review



Issue: 9
December 2007

a user newsletter from Hicom Business Solutions



Welcome to the 2007 Hicom news review.

2007 has been another great year for Hicom Business Solutions, with an ever increasing number of partnerships joining the NBIS network, the continuing growth of our **arena** Risk Management product portfolio and the development of the National Staff Dismissal Register (NSDR).

With best wishes for the festive season & 2008 from the Hicom team.



An Overview of 2007

Welcome to this Christmas edition of the National Data Sharing newsletter. We'd like to take this opportunity to wish you all a very Happy Christmas and pass on our best wishes for the New Year.

The last 12 months have been a full and successful year for Hicom and we hope you, like us, have enjoyed every accomplishment both in respect of software development and the level of support that we have provided. We have seen NBIS being adopted by more and more towns in the North and South of England whilst at the same time our **arena** product is being acquired by major retailers.

National data sharing has been much talked about, however we have continued to work behind the scenes in consultation with businesses to develop and provide the protocols for a national system for businesses; the most dynamic ever envisaged using the latest technology.

Whilst not wishing to give away too much about 2008, we anticipate that other retailers will be acquiring **arena**, and the concept of true national data sharing (between businesses and partnerships) will become a reality.

Without the support and co-operation of partnerships and businesses this would not have been possible. All the staff at Hicom extend their appreciation and support to all those who, over the last 12 months, have worked with us to achieve this goal.



Metropolitan Police

On 12th December 2007 following a presentation to the Safer Socialising Forum chaired by Rt. Hon. Tessa Jowell, MP, Cabinet Minister for London and the Olympics, and Commander Sharon Rowe, Metropolitan Police, it was announced that NBIS will be adopted and deployed by the Metropolitan Police.

During the presentation Stephen Govier, LLB, MA, M.I.C.E (Crime Prevention Co-ordinator) stated "Intelligence led policing and the allocation of police resources means your safety and that of the public comes first. So, gathering, sharing and collating information about offending is a key part of making the National Intelligence Model work. That is why the National Business Information System, funded by Lambeth Council, will be installed into each of the borough's three police intelligence units and the VIIDO unit. It will also be installed in Lambeth Council's community safety division, Lambeth Licensing and Lambeth's Public Protection Division. The NBIS system already allows members of the business crime reduction partnership a means of demonstrating awareness of the extent to which crime impacts their business and for showing what actions were taken as a result. And, NBIS will be the nerve centre for Lambeth's 'Pub Watch' network and 'Behave or Be Banned' exclusion scheme.

None of this will happen in isolation. Partnership working with the business community will be a core activity with both 'Safer Socialising' and 'Safe In Doors' providing an understanding of the tools needed and a full support framework to ensure you and your staff will always be confident about both management control and also of the backing of the statutory agencies".

National Staff Dismissal Register

The National Staff Dismissal Register (NSDR) is an Action Against Business Crime (AABC) initiative to reduce losses attributed to staff dishonesty.

During the past year Hicom has been in discussion with AABC, the Information Commissioners Office and several key retailers to develop a system that meets the requirements of all parties and complies with the Data Protection Act. NSDR is an initiative which will be steered by its members under the Chairmanship of AABC.

NSDR is complimentary to any other vetting procedures you may already have in place or choose in the future.

The system holds details of individuals who have been dismissed (whether prosecuted or otherwise) or left the company whilst under suspicion of:

- Theft or attempted theft of money, merchandise or property from the Company, its suppliers, staff or customers.
- Falsification or forgery of documents
- Fraudulent acts resulting in the obtaining or intention of obtaining money, assets, services or information which would otherwise be denied.
- Causing a loss to the Company or another party (e.g. Supplier).
- Causing damage to Company property.

The NSDR is due to launch early next year with a membership which already includes Selfridges and Mothercare and Reed Managed Services.

If you would like more information, please contact Richard Paterson on: 01483 794850 or richard.paterson@hicom.co.uk



Blackpool

The Blackpool Town Centre Business Improvement District (BID) has installed the National Business Information System (NBIS).

NBIS is proving a major factor in tackling crime, anti-social behaviour, begging and street drinking in Blackpool.

Between the system being installed in early summer and the end of September 07, 318 incidents were logged in respect of over 214 offenders.

Donna Jones, the BID crime reduction manager, said: "This will enable businesses to work even more closely and effectively with the police, council and other agencies to tackle those issues that adversely affect our town centre."

Councillor Tony Williams, chair of Bsafe Blackpool and cabinet member for crime and community safety said: "The NBIS scheme is a great opportunity to share intelligence and pro-actively tackle and deter crime and disorder. Criminals would be well advised to stay away or face the consequences."



Blackpool Tower & Illuminations

arena: Enterprise Risk Management

In 2008 we are looking to add Audit and Insurance modules to **arena** creating a truly comprehensive Risk Management solution. Integration between the modules enables the effective exchange of information between departments and the reduction of business risk.

AABC National Crime Information Sharing

The AABC is a Home Office funded body set up to help business better protect themselves against crime.

In 2008 the NBIS model will be extended to allow the sharing of crime data between the major retailers and NBIS. Retailers on the **arena** platform have the opportunity to securely share data with other retailers and partnerships using NBIS, at no additional cost.



Northampton Police Connect to NBIS

Northamptonshire Police now have direct access to NBIS. Two systems have been deployed so far - one in their HQ FIB, the second in the Kettering Police Community Support Team whilst a further terminal is due to be supplied to the Northampton Police in 2008.

Brighton & Hove Invest £120,000 to Fight Business Crime



Royal Pavillion, Brighton.

The Brighton & Hove Business Crime Reduction Partnership - part of the city centre management initiative - has replaced the city's entire radio security network and is introducing new services to make it tougher for criminals on the streets of the city. Part of the new initiative is connection to the National Business Information System (NBIS).

The radio contract, valued at over £100,000, was awarded to PMR Products of Chepstow, who installed the system in record time and on budget. With over 400 radios in operation, it is believed to be the largest, seamless switchover of a BCRP security system in the UK. PMR supply radio systems to many "blue light" services and the MOD as well as other business crime reduction partnerships across the country.

Lisa Perretta - BCRP said "The partnership has always offered great value for money and with the introduction of the new radio system and the fact it will shortly be supported by the National Business Information System (NBIS) and a passed protected website, there is even more reason to become a member".

Current Statistics for NBIS - ending 2007

NBIS locations: 60
Locations using BICS: 29
Total incidents on NBIS: 93,278
Total offenders on NBIS: 43,097
Images: 13,277
ASBOs: 282
Exclusion notices: 4,353

The Year Ahead: 2008

In 2008 NBIS users will see new functionality being deployed in NBIS that is innovative, functional and dynamic. Watch this space for more news!

Feedback?

We hope you found the newsletter of interest.

If you have any comments on the newsletter or would like to suggest a topic for inclusion in the next newsletter, please contact Hicom on:

Hicom Business Solutions
Red House
Brookwood
Surrey
GU24 0BL
t: 01483 794850
f: 01483 794868
www.hicom.co.uk
info@hicom.co.uk

Thank you all for your continued support.